

COX Communities

BULK ESCALATION PROCESS

FOR RESIDENT INQUIRIES

For Billing, Technical Support or to Add/ Upgrade Service, direct Resident to contact Bulk Support at: [855-512-8876](tel:855-512-8876)

- **Press 1** – If services are provided by the community & resident does not receive a separate bill.
- **Press 2** – If resident added services on top of what the community provides & receives a separate bill